

MINUTES – APPROVED
August 19, 2021

MENTAL HEALTH ADVISORY BOARD

July 15, 2021

3:00 p.m. – 5:00 p.m.

Health Services Agency, 1400 Emeline Avenue, Room 207, Santa Cruz, CA 95060

Present: Antonio Rivas, Catherine Willis, Jennifer Wells Kaupp, Serg Kagno, Valerie Webb, Xaloc Cabanes

Absent: Erika Miranda-Bartlett, Hugh McCormick, Supervisor Greg Caput

1. Public Comments

- Carol Williamson from NAMI – thanks the Board for their good work.

2. Approved meeting minutes for June 17, 2021.

Motion by Antonio Rivas to approve June 17, 2021 MHAB minutes. Second by Valerie Webb.

AYES: Antonio Rivas, Catherine Willis, Jennifer Wells Kaupp, Serg Kagno, Valerie Webb, Xaloc Cabanes

NAYS: 0

ABSENT: Erika Miranda-Bartlett, Hugh McCormick, Supervisor Greg Caput

3. Secretary's Report

- No report.

4. Standing Reports

- a. MHSA Advisory Committee (Members: Erika Miranda-Bartlett, Antonio Rivas)
 - No report.
- b. Site Visit Committee – (Members: Serg Kagno, Hugh McCormick, Valerie Webb)
 - No report.
- c. SUDSC/MHAB Merger Committee (Members: Xaloc Cabanes, Jennifer Wells Kaupp)
 - Merger on hold.
- d. Budget Committee (Member: Antonio Rivas)
 - Ask Erik to provide a summary of the budget, approved/not approved services.
- e. Community Engagement Committee – (Members: Valerie Webb, Catherine Willis)
 - No report. Goal is to find effective ways to engage the community and make sure they know the Board exists, and ultimately make our community a place where people who needs support for themselves or for a family member can find what they need.
- f. Law Enforcement and Mental Health Committee (Members: Hugh McCormick, Serg Kagno, Catherine Willis, Jennifer Wells Kaupp)
 - No report.

5. Patients' Rights Reports – by George Carvalho, Patients' Rights Advocate
 - View the June Report below.

6. Presentation: Equal Resources and Opportunities for Underrepresented Youth
by Kalia Vasquez and Thania Mata
 - Kalia Vasquez and Thania Mata shared their personal motivation stories.
 - Problem Statement – there is a lack of youth engagement within the decision-making process that impact incarcerated minors. Youth voices are needed to uplift other youth struggling with internal and external challenges.
 - Societal Conditions that lead to incarceration - poverty, racial inequities, mental illness and lack of access, generational trauma, inequalities in education, family dynamics, community wellness, substance abuse.

[Click here to view their recommendations and the presentation.](#)

7. New Business
 - a. Retreat – date and time to be determined.

8. Future Agenda Items
 - a. MHAB to compose letter supporting an Oversight Committee of the Sheriff's Office.

Motion to adjourn made by Antonio Rivas. Second by Jennifer Wells Kaupp. Meeting adjourned at 4:13 p.m.

PATIENTS' RIGHTS ADVOCATE PROGRAM

JUNE 2021

1. Total number of unduplicated clients served this month : 13

Community based: 4

Facility based: 9

Number of clients represented at hearings: 25

1. Number of complaints addressed: 10

Access to medical services- Resolved

Tenant land lord dispute-ongoing

Request for change of psychiatrist –resolved

Access to psychiatric medications – resolved

Lack of protein and food variety-unresolved

Right to contact local law enforcement in the context of resident to resident altercation – resolved

Right to be treated with dignity and respect –unsubstantiated

Right to access to funds – resolved.

Request to be released from designated 5150 facility- resolve

Local Mental Health Advisory Board Meeting:

This Advocate attended the Local mental Health advisory meeting due to the re-start of in-person facility monitoring

Number of Abuse Reports: 4

3 reports were generated by the 7th Avenue Facility. Resident to resident abuse .

1 Resident report was generated by Willowbrook RCFE

6) No in-services provided during the month of June 2021.

7) The following facilities were monitored during the month of June, 2021

George monitored by phone contact:

(Phone contact only)

Telecare PHF

Telecare CSP

(in person contact)

Willowbrook

Wheelock Residential

Telos

Wheelock

Front Street Residential

Opal Cliffs

Casa Pacifica

MAA count for the Month of June 2021: Not Applicable

ADVOCACY INC.
TELECARE CLIENT CERTIFICATION AND REISE HEARING/PATIENTS' RIGHTS
REPORT

June, 2021

1. TOTAL NUMBER CERTIFIED	21
2. TOTAL NUMBER OF HEARINGS	21
3. TOTAL NUMBER OF CONTESTED HEARINGS	12
4. NO CONTEST PROBABLE CAUSE	9
5. CONTESTED NO PROBABLE CAUSE	4
6. VOLUNTARY BEFORE CERTIFICATION HEARING	0
7. DISCHARGED BEFORE HEARING	0
8. WRITS	0
9. CONTESTED PROBABLE CAUSE	8
10. NON-REGULARLY SCHEDULED HEARINGS	0

Ombudsman Program & Patient Advocate Program shared 0 clients in this month
(shared = skilled nursing resident (dementia) sent to behavioral health unit or mental
health client placed in skilled nursing facility)

**The usual scheduled hearing days are Tuesdays and Fridays. Due to the pandemic and the shortage of bed availability throughout the state of California hearings can be scheduled throughout the week to accommodate legal requirements that hearings must occur no later than one week of hospitalization.*

The following is an account of activity June 1, 2021 through June 30, 2021 associated with providing representation to clients held at Telecare (Santa Cruz Psychiatric Health Facility) who are facing Reise Hearings.

Total number of Reise petitions filed: 4
 Total number of Reise Hearings conducted: 4
 Total number of Reise Hearings lost: 4
 Total number of Reise Hearings won: 0
 Total number of Reise Hearings withdrawn: 0
 Hours spent on Reise Hearings Conducted: 8
 Hours spent on all Reise Hearings: 8
 Cross Over clients: 0 (Clients in common with the Long Term Ombudsman program)

- Note of explanation: before the Covid pandemic hearing days were set for Tuesday and Friday every week however, this has changed in that the Certification review hearings have breached the confines of the set days. Now, the Patients' Rights Advocacy program can be called upon, generally with a 24 hour notice to provide hearing representation when called upon by the Telecare staff.