



County of Santa Cruz



HEALTH SERVICES AGENCY

Emergency Medical Services

1800 Green Hills Rd., Suite 240, Scotts Valley, CA 95066

Phone:(831) 454-4120 TDD/TTY: Call 711

EMERGENCY MEDICAL CARE COMMISSION

MINUTES

August 19, 2024 9:02am – 10:31am

COMMISSIONERS:

	Ron Prince, M. Koenig, Dist. 1	X	Chris Clark, Law Enforcement
X	Celia Barry, Z. Friend, Dist. 2 – CO-CHAIR	X	Jason Nee, Fire Chief’s Assoc. – CO-CHAIR
	<i>Open Position, J. Cummings, Dist. 3</i>	X	Eric Conrad, Dominican Hospital
	<i>Open Position, F. Hernandez, Dist. 4</i>		Phyllis Stark, Watsonville Hospital
	<i>Open Position, B. McPherson, Dist. 5</i>	X	Jeremy Boston, AMR
X	Dr. Marc Yellin, Medical Society		<i>Open Position, Consumer Rep.</i>
X	Samantha Moeller, Field Rep.		

X = in person attendance

R = remote attendance

COUNTY STAFF:

X	Greg Benson, EMS Director	X	Dr. David Ghilarducci, Medical Director
X	Claudia Garza, Sr. Dept. Admin. Analyst	X	Shelley Huxtable, Office Assistant III
X	Emily Chung, Director of Public Health		

ITEM:

1. Meeting was called to order at 9:02am and a Quorum was established by Commissioner Barry.

2. Review/Correct Agenda – Approved, motion made by Commissioner Yellin, Seconded by Commissioner Nee.

3. Written Correspondence – None

4. Oral Communications – Commissioner Clark gave an update on the County’s Fentanyl Crisis. The Sherrif’s Drug Team is working the US Attorney on getting the high-level dealers. There has been a decline in OD deaths. Commissioner Barry mentioned a new drug that’s coming in, Xlazine and Narcan does not work on it.

5. Welcome EMCC's newest commissioners.

Phyllis Stark, CNO at Watsonville Hospital. Phyllis was unable to attend today's meeting. Samantha Moeller is the new Field Representative Commissioner.

6. Strategic Planning Goal Meeting – Greg Benson introduced Pam Connolly, who facilitated this goal setting meeting (see the attached).

7. Commission Chair Person Election – postponed until next meeting

7. Program Updates – Postponed until next meeting.

A. Covid-19/Flu/RSV Update and Prehospital Advisory Committee Updates, Dr. David Ghilarducci.

B. EMS Administrator Report, Greg Benson.

C. ET3 and Innovator Report, Jeremy Boston.

8. Proposed Agenda Items for next EMCC meeting on October 21.

9. Adjournment – Meeting adjourned at 10:31am.

EMCC Strategic Planning Goals – August 19, 2024

Purpose of this session – Goal Setting.

Ideas

- Take back purpose and risks to systems to respective stakeholder groups to get input/feedback and bring ball to EMCC.
- Finding the lower hanging items for short/mid/long term goals.

Risks to System

- Payor mix.
- Patients using ER instead of PCP due to lack of access.
- Need to get to “problem” in community.
- Old EMS model equals \$\$\$
 - ✓ Not sustainable
- Workforce gaps
- Failing radio system county-wide.
- Hard to be nimble (EMCC and system).
- Changes happening faster than we can respond in large groups/bureaucracy.

What does the EMCC want to achieve?

- Evaluating the system.
- Identify weaknesses in the system.
- Improvements to the system.
- Prepare for future (payer mix issues).
- Adapting to changing conditions.
- How to better serve the community.
- Make sure emergency services continue
 - ✓ Care for providers and patients.
- Advocate and promote.
- Overseer role.
- Being a guide
- Monitor.
- Help direct.
- Figure out future needs.
- Bring information from those they represent (area for improvement).
- Take back information to who they represent (area for improvement).
- Understand payer issues to recommend steps to mitigate (using subject matter expertise).
- Public engagement/input on system.

Group Agreements:

- Dignity and respect for all.
- All ideas are valid and will be considered.
- Step up to take initiative, but also step back and let everyone speak equally.
- Safe and open environment for feedback and communication.

Goals to Achieve:

- Evaluate the systems.
- Improve workforce issues.
- Get all commissioner positions filled.

Purpose (leads to a work plan):

- Ensure services and systems are relevant and sustainable.
 - ✓ Resources
 - ✓ Payor model
 - ✓ Care model
- Responsibility to convey bi-directional knowledge and recommendations.