

ARES HUB SITES

During an event in which standard communication systems are down, Amateur Radio Emergency Service (ARES) operators will automatically deploy to the medical and health partner sites listed in the table on the bottom of this tab.

Deploying Runners to Medical and Health ARES Hubs:

Sites without ARES operators may deploy Runners from their site to an ARES Hub to bring critical information to transmit to the Medical Health Operational Area Coordinator (MHOAC).

It is recommended that prefilled Go-Bags are prepared ahead of time. It is recommended to send two Runners from each site so one can stay to receive responses, and one can report back to the organization to confirm transmission of the communication.

Runner Items Required for Deployment:

- Work badge and/or picture identification
- Written message to the MHOAC from your facility's Incident Commander/leadership (as needed)
- The following reporting forms:
 - Situation Status
 - Resource Request(s), as needed
 - Assistance Capacity, as needed
 - List of any equipment, supply, or staff resources your site could offer to assist

Runner Deployment Instructions

- 1) Go to closest ARES Hub
- 2) Ask to be taken to Security or ARES Operator
- 3) Plan to stay long enough to get confirmation of receipt and any response for resource requests
- 4) Plan to return to follow up on communication

ARES Operators will maintain a log of Runners' names, arrival time, organization, and time of ARES transmissions, time of confirmation of transmissions, and Runner departure time.

ARES Hubs at Medical Health Partner Sites

| ARES Hub Site | Location | Communication with Onsite Staff | During Business Hours Building Access | After Hours Building Access |
|--|--|---|---|--|
| County Emergency Operations Center (EOC) | 5200 Soquel Ave Santa Cruz, Building C, 2nd Floor | Ask for the EOC | Enter the main lobby of the building and ask for the EOC. | Ring doorbell outside main entrance to the building and await instructions |
| Public Health Department Operations Center (DOC) | 1080 Emeline Ave Santa Cruz, Second Floor DOC Conference Room | Ask for the DOC | Enter the first floor and ask any staff the DOC (located on the second floor) | Ask any security or staff member for the DOC |
| Dominican Hospital | 1555 Soquel Drive Santa Cruz (Command Center location may change) | Ask for Security. Then ask Security for the Command Center or ARES Operator | Ask for Security | Ask for Security |
| Sutter Maternity and Surgery Center | 2900 Chanticleer Ave Santa Cruz (Command Center location may change) | Ask for Security. Then ask Security for the Command Center or ARES Operator | Ask for Security | Ask for Security |
| Watsonville Hospital | 75 Nielson Street Watsonville (Command Center location may change) | Ask for Security. Then ask Security for the Command Center or ARES Operator | Ask for Security | Ask for Security |